**MOHAMMAD ZUBAIR KHAN**

|  |
| --- |
| **E-mail Address:**  [mohdzubikhan009@gmail.com](mailto:mohdzubikhan009@gmail.com), [zubikhan009@gmail.com](mailto:zubikhan009@gmail.com)  **Contact No:** +91-8793784507, +91-9175543943 |

**To obtain a challenging technical position, management or administrative as deemed suitable to my skills, experience, and background and processing technical competent skill to help a successful organization or company expand further and to help myself grow further professionally.**

**Professional Experience:**

* Working in Orient Technologies Pvt. Ltd. on the project of Tikona Digital Network as Senior Network Support Engineer from 1st Nov 2012 to 8th March 2014.

Responsibilities undertaken:-

* Dealing technical issues regarding internet services for tikona digital network.
* Monitoring Performance of Wired and Wireless Network and taking necessary action for the same.
* Checking customer LAN status, DHCP and DNS status and troubleshoot on those issues.
* Resolving issue within SLA and taking follow-up of those issues also.
* Login to core router for Check the Connectivity between Radio, MDU, RTS, Cisco 3400 switches and Access Point through Zone Director (ZDs) and Flex Master (FMs).
* Wireless Access Point Devices like: Ruckus Access Points (APs) as Root, Mesh and Link Access Point.
* Wireless CPE Devices like: UBIQUITI Nano station, Ruckus and Telinet.
* Monitoring AP and CPE parameter like Latency, Bandwidth, Airtime and taking necessary action for the same.
* Escalating issues to concerned team like field engineers, network operator center and core team. Also taking day by day follow-up on those issues.
* Provide support on level 3 cases like appellate and forum and take follow-up of those issues.
* Providing support on setting for Wi-Fi devices like smart phones, tablets and laptop etc.
* Providing static IP support for firewall, router and switches.

**Technical Qualification**

* **2012-** **B.Tech. (Electronics & Communication Engineering)** with **62.18 %** from *College of Engineering Science & Technology, Lucknow.* Affiliated to G.B.T.U. formerly known as U.P.T.U. in session 2011-12.
* CCNA
* Knowledge of Desktop level issue.
* Knowledge of LAN and WAN network (Wired and Wireless ).

**Summer Training’s undergone**

* Successfully completed 4-weeks summer training in Industry under “**Hindustan Aeronautics Limited Accesories Division**“ Lucknow **(HAL-ADL)** in June 2011.
* Successfully completed 4-week summer training in **C** **Language** under **UPTECH Computer Consultancy Ltd.**

**Projects**

* **Mini Project:** Microstrip Anteena.
* **Main Project:** PC Control Data Acquisition System.

**Academic Credentials**

* **2007- Higher Secondry Examinaton (XII)** from H.R.IC, Khalilabad affliated to U.P. Board (54.4).
* **2005-Senior Secondry Examination (X)** from H.R.I.C, Khalilabad affliated to U.P. Board (56.33).

**Academic & Non-academic Achievements**

* Certificate of appreciation in volunteering JOB FAIR-2011 organized in association with ascent at College of Engineering Science & Technology, Lucknow.

**Technical Skills**

* **Operating Systems:** Windows XP, Windows 8, Vista & 7.
* **Software Tools:** MS Office, Google Maps, G.P.S.
* **Area of interest:** Networking,Communication Engineering, Telecom,  Industrial Management.

**Skill and interests**

* Quick learner and adaptable to different situations.
* Good communication and Interpersonal skills.
* Can habitually work diligently for long hours.
* Listening To Music, Playing Computer Games, Surfing Internet, Gadgets.

**Core Strengths**

* Positive attitude & Trustworthy.
* Flexible to handle change.
* Decisive and determined.
* Willingness to learn.
* Self-Confidence and perfection while doing work.

**Personal Synopsis**

* **Father’s name:** Mr. Abdul Karim Khan
* **Date of Birth:** 26th March 1991
* **Marital Status:** Single
* **Gender:** Male
* **Nationality:** Indian
* **Languages known:** English, Hindi (Mother Tongue), Urdu.
* **Permanent Address:**  S/O Abdul Karim Khan, Banjaria (East), Khalilabad, Sant Kabir Nagar,

Utaar Pradesh, Pin-272175

* **Present Residence:** C/O Gausiya Traders, Plot No.154, Near National Highway No.8,

Vasai Phata, Vasa (E) Po. Pelhar, Dist. Thane 401208

**Declaration**

* I hereby declare that all the information mentioned above is true to the best of my knowledge.

**Date:**\_\_/\_\_/\_\_\_\_ **Signature:** (Mohd Zubair Khan)

**Place:** Mumbai, Maharastra (India)